



SA State Committee Event | 24 February 2019

Part A: The most familiar strangers--hidden beauty of acupoints

Presented by Kevin Cao

As a qualified acupuncturist, each of us realizes it is essential to know the acupoints well. From study to practice, we see them and use them everyday. Years later, we are supposed to learn them by heart. But is that true? Can we say we are really familiar with all of the characteristics of the acupoints? Actually, just like a capable man, acupoints often have multiple specialties. Those details may hard to be recorded on one textbook and hard to be learned thoroughly all at once. Because the long history and rich clinical experience accumulated on them may have built certain hidden beauty which waiting for us to explore and appreciate. Join us to analyse these familiar strangers could be an intriguing journey. It is time to gain new knowledge by reviewing old.

Part B: How to manage medical complaint

Presented by Gengchen Bai

What to do and how to respond if you receive a complaint-

This presentation aims to help practitioners to respond manage and cope with a complaint made against them.

1. We will be discussing the different types of complaints that may be received including professional misconduct, inappropriate or unnecessary treatment, fraudulent claims for private health fund rebates, sexual misconduct or an adverse event due to treatment.
2. Case studies covering complaints made against practitioners will be presented and the AHPRA Annual report will be used as a guideline to inform practitioners on appropriate conduct.
3. A response outline that practitioners can use in the event of a complaint will also be presented.

This includes contacting AACMA for support and guidance, alerting your professional indemnity insurer, following the directions given by the authority- AHPRA, Health Funds etc advising the practitioner of the complaint.

About the presenter/s

Kevin Cao

- Master degree of Traditional Chinese Medicine,
- Doctor degree of Western Medicine,
- Has been practicing in Australia for 12 years,
- Lectures in Endeavour College of Natural Health since 2009.

Gengchen Bai

Gengchen Bai has a bachelor degree of Acupuncture and Chinese Medicine. With over 20 years' experience and a special interest in Chinese herbs and acupuncture, he is now running a TCM clinic in Adelaide south suburbs and acting as a member of SA state committee of AACMA.

Event Details

Date	24 February 2019
Time	2.00-6.00pm
Cost	Members: \$40 Students Members: FREE Non-members: \$50 <ul style="list-style-type: none"> • Prices include both parts of the event. • Non AACMA student members pay the same price as non AACMA member registrants. • Students need to show their current student card on attendance at the event. • No walk-in will be accepted if the venue capacity is reached.
Venue	The Box Factory, 59 Regent Street, Adelaide SA 5000
CPD	4 CPD points including 2 professional issue points
Registration Via Office	Via office - RSVP by 12:00 PM EST, Friday 21 February 2019. Contact AACMA national office on 07 3457 1800 or email aacma@acupuncture.org.au

Please bring your AACMA Tax Invoice as proof of your seminar registration and payment

Registrations and payments are to be done either via BPAY or over the phone via credit card. Please contact AACMA national office on 07 3457 1800.

**This is an AACMA-organised seminar.
All enquiries should be directed to AACMA.**

Who can attend AACMA State Committee events?

Attendance at AACMA State Committee events is open to AACMA members and non-members who are either CMBA-registered Chinese medicine practitioners or students enrolled in an AACMA/CMBA-approved acupuncture or Chinese medicine program.

Preference will be given to AACMA members where numbers are limited.

Cancellation policy for paid events

Cancellations received one week or more before the event date will incur a \$20 administration fee. There are no refunds for cancellations received less than one week before the event or for failure to attend the event; however, a credit, minus the \$20 administration fee, can be retained for future events.

Any changes to event date, time, location, content or speaker(s) will be advised by the AACMA office before close of business on the Friday prior to the event.

Cancellation of registration due to event change(s) received before the Friday prior to the event can be arranged as a refund or credit for future events. Cancellation due to event change(s) received after the event date will be arranged as credits only if the registrant did not attend the event.

Please note that the AACMA office is not able to notify registrants of any event changes that may happen after the close of business of the Friday prior to the event.

If you are travelling interstate for the event, please plan your itinerary after confirming with us.